Beneficiary Notification Follow-up Communication Template

Dear Medicare Beneficiary:

This is a follow-up correspondence to your receipt of our Accountable Care Organization (ACO) letter that notified you that our practice participates in the Medicare Shared Savings Program. The goal of the program is to reduce medical waste and cost of care for Medicare beneficiaries by increasing care coordination and improving the quality of care we provide. If you have any questions about our participation in an ACO, please contact our office.

As a reminder, Medicare protects the privacy of your health information. If you do not want Medicare to share information with your healthcare providers for care coordination, call 1-800-Medicare (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit Medicare.gov and search for “privacy”.

We are committed to providing you with the best care possible. As a partner in your health care, we want to emphasize the importance of staying on top of certain health-related items, like your Annual Wellness Visit, necessary medical screenings, immunizations, and other services that you may need to have done. Your well-being is a priority to us, and prevention is a key to keeping you healthy. If you have any questions about what services you may be due for and/or to schedule an appointment, please contact our office.

Practice Name

Practice Address

Practice Phone Number

Practice Fax Number

This notice went into effect [insert date]. This notice was last revised on [insert date].